

Function One Fitness

Terms and Conditions

This document outlines the rights and responsibilities relating to the Member's entitlements during the Membership Period to use Function One Fitness' facilities. Please take the time to read the following terms and conditions. We advise you to only accept this Agreement if you understand and agree to abide with these conditions. If you have any questions, please ask us or seek independent advice.

These terms and conditions will be relied upon.

1. Introduction

- 1.1. These terms and conditions ("these Terms") form part of and apply to the Membership Agreement, as completed in the relevant software portal.
- 1.2. You acknowledge and agree that by signing your Membership Agreement, you have entered into a legally binding agreement with us and are bound by these Terms and Conditions.
- 1.3. By signing the Membership Agreement, you acknowledge and agree that you have been provided with a copy of these Terms.
- 1.4. The parties to this Agreement include Sylvester Operations Pty Ltd (ACN 668 165 188) trading as Function One Fitness ("Function One") and the Member detailed on the completed Membership Agreement.
- 1.5. This document is to be read with our Privacy Policy available on our website www.f1fitness.com.au.
- 1.6. When you become a member of Function One Fitness, you are bound by and agree to comply with these Terms and any changes that may be made to them after such time as your membership begins.
- 1.7. You are entitled to commence using your membership benefits from the date stated on your Membership Agreement.

2. Definitions

- 2.1. **"This Agreement"** This is the Agreement between Function One and you and includes your Membership Agreement incorporating these terms and conditions under which you will become a member of Function One and includes any and all schedules, terms and conditions, rules, waivers and any recitals or annexures.
- 2.2. **"Commencement Date"** means the date that this Agreement and your Membership commences, as set out in Schedule 1 of these terms and conditions.
- 2.3. **"Facilities"** means the gym equipment, machinery, amenities, access key and other facilities available at Function One.
- 2.4. **"Fees"** means the fees payable by you to join and participate in the Membership.
- 2.5. **"Glofox"** refers to Glofox Ltd being the software utilised by Function One for membership sign up. Their Terms and Conditions are additional to this Agreement and are also binding on you.

- 2.6. **"Kisi"** refers to Kisi Incorporated being the software utilised by Function One for door access. Their Terms and Conditions are additional to this Agreement and are also binding on you.
- 2.7. **"Membership"** refers to the specific type of membership you are contracted with as set out in Schedule 1.
- 2.8. **"Privacy Policy"** means our privacy policy as amended from time to time. This is made available on our website www.f1fitness.com.au.
- 2.9. **"Parent/Guardian"** means the lawful parent or guardian of a Junior, Youth Member or member who has not attained the age of eighteen years.
- 2.10. **"Rules"** means the rules which are binding rules that apply to all members, visitors and guests and that are notified to you through signage, handouts, correspondence to you or our website.
- 2.11. **"Terms and Conditions" "the Agreement" "this Agreement"** means these terms and conditions which are incorporated into your Membership Agreement.
- 2.12. **"You" "your" "the Member" "member"** means the person who is specified as the member in your membership details.
- 2.13. **"We" "Function One" "Us"** means Sylvester Operations Pty Ltd (ACN 668 165 188) trading as Function One Fitness.

3. Age

- 3.1. Minors between the ages of 14 to 17 years may be eligible for a membership subject to the following age policy.
 - 3.1.1. If you are under eighteen (18) years of age you cannot enter into a direct debit arrangement or a Membership Agreement with us without the full consent of your parent or guardian and by them signing a waiver (provided on our website www.f1fitness.com.au) on your behalf. They must also take full financial responsibility for your membership regardless of whether they are paying for the fortnightly debits or not. We require your parent or guardian to sign your membership application and enter into this Agreement on your behalf.
 - 3.1.2. By entering into this Agreement on your behalf your parent or guardian:
 - 3.1.2.1. takes responsibility for ensuring that while you are under eighteen (18) years of age you exercise safely and otherwise comply with these Terms; and
 - 3.1.2.2. agrees to hold Function One harmless in respect of any claim made by or on behalf of the child against us to the extent that any such claim would have been excluded under this Agreement, had you been an adult and entered into this Agreement on your own behalf.
 - 3.1.3. You must not, while under the age of eighteen (18) years, attend Function One, unless you are accompanied and supervised by a person who:
 - 3.1.3.1. is a member of and has the relevant access privileges of the same Function One; and
 - 3.1.3.2. is eighteen (18) years or older.
- 3.2. Minors are also subject to the general terms and conditions contained within this Agreement.

4. Safety

4.1. Your Physical Health

- 4.1.1. The safety of you and the other members of Function One is of the utmost importance to Function One.
- 4.1.2. Exercising and using club facilities may involve risk of injury and you agree that you exercise and you use the facilities solely at your own risk.
- 4.1.3. You hereby represent to Function One and their directors, officers, employees, contractors and agents that, to the best of your knowledge, you do not have any physical, medical or other disability or condition which may be affected or aggravated by, or which may result in any sickness, injury or death to you as a result of your use of its facilities.
- 4.1.4. If you have any health or medical concerns now or after you join as a member, you must discuss them with your doctor before using the equipment or the facilities.
- 4.1.5. You must not attend and use the facilities and services whilst you are suffering from any illness, disease, injury or other condition that could present a risk to the health or safety of other members and guests or yourself and not use any of our facilities, services or products whilst you are suffering from any infections or contagious illness, disease or other ailment or whilst you are suffering from any physical ailment such as open cuts, or sores, or minor infections where there is a risk, however small, to other members and guests.
- 4.1.6. We reserve the right to refuse entry or terminate memberships based on health reasons for the safety of our members.
- 4.1.7. You acknowledge that Function One did not give you any medical advice before you used the equipment and cannot give you any medical advice after you use the equipment.

4.2. Safe Use

- 4.2.1. You will ensure that you take care when using the facilities and services and make sure that you use the facilities and services, including equipment, appropriately and safely.
- 4.2.2. It is your responsibility to use the equipment safely and to know your limits. You agree to monitor your physical condition at all times and exercise to a level that is appropriate given your knowledge of your health and any medical advice you have obtained.
- 4.2.3. We can refuse you entry to the facilities and services or cancel your membership immediately if you behave in a way that is risky or inappropriate.

4.3. Lockers and Lost Property

- 4.3.1. All items stored in the lockers are at your risk and we do not accept responsibility for items lost, damaged or stolen.
- 4.3.2. Bags are not permitted on the gym floor for safety reasons.
- 4.3.3. Reasonable attempts will be made to return lost property, after which time, Function One may choose to do with it what they think is most appropriate.

4.4. Acknowledgement of Responsibilities, Release and Indemnity

- 4.4.1. The Member acknowledges that any activity undertaken at Function One's facilities is dangerous and that by participating in such activity the Member is

exposed to certain risks. The Member understands that while participating in an activity:

- 4.4.1.1. they may be injured, physically or mentally or may die;
 - 4.4.1.2. their personal property may be stolen, lost or damaged;
 - 4.4.1.3. other people participating in the activity may cause them injury or may steal or damage their property; and
 - 4.4.1.4. the Member may cause injury to other persons or damage their property.
- 4.4.2. The Member participates in any activity at their sole risk and responsibility and the Member assumes responsibility for any injury, death or property loss or damage resulting from their participation in an activity. The Member releases, indemnifies and exempts Function One, its employees, agents and contractors, from and against all and any actions or claims which may be made by the Member or on the Member's behalf or by other parties for or in respect of or arising out of any injury, loss, damage or death caused to the Member or their property whether by negligence, breach of contract or otherwise.
- 4.4.3. Please refer to the *Australian Consumer Law and Fair Trading Regulations 2023* and *Australian Consumer Law and Fair trading Act 2012* for further information.
- 4.4.4. Particularly, under the Australian Consumer Law (Victoria), several statutory guarantees apply to the supply of certain goods and services. These guarantees mean that the supplier named on this form is required to ensure that the recreational services it supplies to you:
- 4.4.4.1. are rendered with due care and skill; and
 - 4.4.4.2. are reasonably fit for any purpose which you, either expressly or by implication, make known to the supplier; and
 - 4.4.4.3. might reasonably be expected to achieve any result you have made known to the supplier.
 - 4.4.4.4. Under section 22 of the *Australian Consumer Law and Fair Trading Act 2012*, the supplier is entitled to ask you to agree that these statutory guarantees do not apply to you. If you accept this Agreement, you will be agreeing that your rights to sue the supplier under the *Australian Consumer Law and Fair Trading Act 2012* if you are killed or injured because the services provided were not in accordance with these guarantees, are excluded, restricted or modified in the way set out in this form.
 - 4.4.4.5. You accept that your use of the facilities provided by Function One is at your own risk and you acknowledge that the use of the facilities may involve risk or injury, whether caused by you or another party. By accepting this Agreement you agree that Function One will not be liable for any personal injury suffered, or from using our facilities or equipment.
- 4.4.5. General exclusions: Please note that nothing in this Agreement excludes, restricts or modifies any term, condition, warranty, guarantee, right or remedy (including under a statutory guarantee) which cannot lawfully be excluded, restricted or modified. Otherwise, and except as expressly included in this Agreement, all implied terms, conditions, warranties, rights or other additional

obligations that can be lawfully excluded are excluded from this Agreement. In particular, we are not liable for:

- 4.4.5.1. negligence; or
- 4.4.5.2. breach of terms implied that services will be provided with reasonable care and skill, at common law that in either case results in your death or injury in connection with or under this Agreement, but to avoid doubt we do not exclude liability for our reckless conduct.
- 4.4.6. You agree to pay for any damage to the facilities of Function One caused by you through a wilful act or negligence.
- 4.4.7. You agree that you understand the emergency procedures and if you do not understand these procedures, it is your responsibility to speak to Function One to clarify the procedures.
- 4.4.8. You agree that if you suffer any injury or illness you agree that Function One may provide or arrange evacuation, first aid and medical treatment at your expense.

5. Etiquette

- 5.1. In signing your Membership Agreement, you agree to abide by the Function One's Etiquette policy and any rules as set out by Function One including but not limited to the following:
 - 5.1.1. Use of Function One facilities are strictly for members only.
 - 5.1.1.1. A penalty fee will be charged if you allow access to Function One to a non-member and your membership may be cancelled due to such action.
 - 5.1.2. Members will not be allowed to use the facilities unless they show their membership cards or use their 24-hour access pass to gain entry.
 - 5.1.2.1. A fee will be charged for the issue of a replacement card.
 - 5.1.3. Members must conduct themselves in a manner which will not cause harm or discomfort to themselves or other members.
 - 5.1.4. Members must conduct themselves with appropriate decorum and treat others with respect at all times. Foul language, discrimination, harassment, threatening, bullying or inappropriate behaviour will not be tolerated.
 - 5.1.5. Members are asked to respect the privacy of other members and refrain from using the camera/video camera on their mobile phone or any other recording device whilst at the premises. We also ask that you keep phone calls to a minimum.
 - 5.1.6. Fully enclosed, clean sports shoes must be worn during workouts for safety reasons.
 - 5.1.7. Members must bring a towel to the club to use the facilities and use the towel to wipe down the equipment after use. Entry into the facility may be denied if you do not have a towel.
 - 5.1.8. Members will allow others to work in with them during their workouts. Members must immediately replace all weights and equipment upon completion of exercise. Members must not leave equipment on the floor. No weights will be dropped or banged on the ground unnecessarily. Members must treat the equipment and facilities with care.

- 5.1.9. Members must immediately report any breakage or damage to equipment in writing.
- 5.1.10. Members must adhere to time limits on equipment where applicable. Members are asked to consider others and not sit on equipment during rest periods.
- 5.1.11. Function One is a strictly no-smoking premises including vaping.
- 5.2. Function One has the right to cancel your membership with no further charge to you should you, in our opinion, breach the rules and etiquette policy contained herein.
- 5.3. We reserve the right update our Etiquette Policy to further promote health and safety or to make other improvements, please ensure you regularly check the Terms and Conditions provided on our website www.f1fitness.com.au. to ensure that your understanding of the Etiquette policy is accurate. This is your responsibility.
- 5.4. Please see Schedule 2 to see simplified rules.

6. Personal Information

- 6.1. You agree that we may handle your personal information in accordance with our Privacy Policy.
- 6.2. CCTV
 - 6.2.1. You acknowledge and agree that we may use video monitoring in our facilities for health, safety and security reasons. If you have any queries in relation to the use of monitors operating in and around these facilities, please contact us. By entering our premises, you consent to being filmed under CCTV for these purposes and understand that we will only use and store your image in accordance with our Privacy Policy.
 - 6.2.2. You understand that a Function One is under video surveillance but acknowledge that this does not guarantee against harm.
 - 6.2.3. You understand that CCTV is in operation and you agree and understand that all footage is to be kept by Function One for a minimum of 3 months, however, if an incident should occur, Function One will keep the footage of the incident for a minimum of 2 years.
- 6.3. We sometimes film or photograph the club so it's possible you will appear. By signing this Agreement, you allow us to use your image in promotional and other business-related material. Furthermore, by signing and agreeing to these Terms, you authorise us to use any photographic images, video, or any other recording of you contained or stored on, where such images were recorded whilst you are, or were, taking part in any of the Function One's activities, using its services, or utilising any of its products. We reserve the right to use these images or recordings for commercial purposes without compensation.
- 6.4. Unless you indicate to the contrary, you agree that we may use your personal information for internal marketing purposes. We may use your personal information to develop marketing lists and other programs for internal use only so that we may offer you goods and services by mail, telephone, facsimile, email or SMS. If you do not want to be contacted in this manner, please notify us.
- 6.5. You must keep us promptly informed of any changes of address, phone contact numbers, email address, bank account and credit card details for payment and any other personal information that is relevant to your membership with us.
- 6.6. We take the privacy of our members seriously. We collect personal information from you to provide you with our services, to administer your membership and for other

purposes as described in our Privacy Policy. We will only use, disclose or deal with such information in accordance with our Privacy Policy. A full copy of our Privacy Policy is shown on our website www.f1fitness.com.au.

- 6.7. You understand that records will be maintained by Function One of entry and exit.
- 6.8. You agree that you are aware of the emergency procedures and will ask Function One if you have any queries in this regard.

7. Membership

- 7.1. Membership details are set out in Schedule 1 and are subject to change from time to time at our sole discretion.
- 7.2. If you feel there is a risk to your property, health and/or safety or you have any other concerns regarding the use of the facilities, then you must report this to management of Function One immediately.
- 7.3. You agree that your membership is personal to you and for your use only and that it is your responsibility to ensure that your access card is kept in a safe place at all times and is not used by anyone other than you.
- 7.4. Memberships are not transferable to another person.
- 7.5. There is an Administration Fee payable as set out in Schedule 1.
- 7.6. Cooling off period:
 - 7.6.1. Your membership is subject to a 48-hour cooling off period.
 - 7.6.2. The cooling off period applies to new memberships only and does not apply to membership renewals.
 - 7.6.3. The cooling off period starts from the date the Agreement is entered into and ends 48 hours later.
 - 7.6.4. Your membership can be cancelled during the cooling off period by contacting us via the contact details as listed on the website.
 - 7.6.5. All monies paid will be refunded with the exception of a reasonable administration fee, which shall be payable by you.
 - 7.6.6. A cooling off cancellation fee will be charged for cancelling your membership during the cooling off period as set out in Schedule 1.
 - 7.6.7. We reserve the right to take the amount due on the first contracted debit date (as specified on your membership details) in the absence of payment being made by other means.
 - 7.6.8. Any fees that are required to be refunded to you will be paid to you within 7 days after you have cancelled your membership. In determining the refund amount, we are entitled to deduct from any amount paid by you, the cooling off cancellation fee and a reasonable amount for any fitness products or services provided to you.
 - 7.6.9. If you have used the facilities during the first 48 hours of your membership, you must pay for each of those sessions attended at a price equivalent to the current casual visit rate set out in Schedule 1.
- 7.7. Upgrading your membership

- 7.7.1. You may request us to include certain components of additional services as an upgrade of your membership (upgrade your membership). If you make an upgrade request, you agree that fees may apply to your upgraded membership.
- 7.7.2. An Administration Fee as set out in Schedule 1 will be payable.
- 7.8. Downgrading your membership
 - 7.8.1. If you wish to remove any component of your membership, you may request us to downgrade your membership by giving us written notice of the downgrade and paying for all services used up until the date of the notice.
 - 7.8.2. There is a downgrade fee payable as outlined in Schedule 1. An Administration Fee as set out in Schedule 1 may also be payable.
- 7.9. Membership Freeze
 - 7.9.1. You may freeze your membership for a maximum of three (3) weeks. The freeze may be for any reason (including personal, holidays, medical, temporary physical incapacity, injury and illness).
 - 7.9.2. You must give us prior written notice in order for your membership to be frozen.
 - 7.9.3. You will not be charged a freeze fee unless you extend your freeze beyond the three (3) week period. If you do this, an administration fee as set out in Schedule 1 will be payable.
 - 7.9.4. Your Billing Period End Date or Minimum Term End Date (as applicable) will be extended by the period of a freeze.
 - 7.9.5. In the event you wish to cancel your membership during a freeze period, that freeze period will end from the next scheduled direct debit date and the standard direct debit amount plus any payments for Additional Services, will apply along with the applicable cancellation fees.
 - 7.9.6. Before freezing your membership, you must make sure your fees are up to date and there are no arrears outstanding on your account.
 - 7.9.7. Note that we cannot backdate any time freeze requests. You must request a freeze three days prior to the start date of the freeze.
- 7.10. Renewal
 - 7.10.1. You may elect to renew your fixed term membership by giving us written notice no less than 6 weeks before the End Date.
 - 7.10.2. The price of your membership (or any other membership you renew on) may have changed during your Fixed Term. Therefore, our current pricing will be applicable at the time of renewal.
- 7.11. Re-Activation of membership
 - 7.11.1. If your membership ends, you may, at any time within 3 months after the end of your membership, reactivate your membership and re-join by paying a reactivation fee.
 - 7.11.2. The reactivated membership must be for a term of no less than 12 months.
- 7.12. Cancelling your membership
 - 7.12.1. You may cancel your membership by providing us with written advice of your request for same.
 - 7.12.2. You will receive a response within 7 days of our receipt of your request to notify you of the date that termination takes effect. If you have not received a reply

regarding your notice to cancel your Membership, please contact us to confirm that we have received your correspondence.

7.12.3. We have the right to charge the full amount specified in your Membership Agreement.

7.13. Having your Membership Cancelled

7.13.1. Function One may, in its absolute discretion, suspend or revoke a person's membership, and ban that person from attending its facilities based on the conditions contained herein.

7.13.2. It may also terminate your membership if:

7.13.2.1. you engage in criminal activity;

7.13.2.2. you engage in personal training or other like services without prior agreement by us;

7.13.2.3. you Breach any Rules; or

7.13.2.4. in order to protect the health and safety of other members.

7.13.3. We can refuse entry to Function One, cancel your membership and/or terminate this Agreement without warning or notice for inappropriate, threatening, or harassing behaviour, damaging equipment or facilities, intoxication or use of illegal or performance enhancing drugs or discrimination. You may not conduct, promote, or solicit other business without prior permission from us. No refunds will be issued should we elect to cancel your membership.

7.14. Interruption of Services

7.14.1. As a result of repair, maintenance, public holiday, or special occasions, we may be required to restrict the use or temporarily close or halt our activity from time to time.

7.14.2. There will be no reduction, suspension, abatement, or apportionment of membership fees or other charges during such time when the above-mentioned occurs.

7.14.3. Our hours of operation may be modified from time to time without prior notice to you.

7.14.4. We reserve the right to change the facility from time to time, to eliminate or add facilities and services, and to change the type or quantity of equipment and services.

7.14.5. We may from time to time reserve the use of its facilities for special events, competitions and private functions.

8. Payment

8.1. We refer to the terms and conditions of Glofox and Kisi and confirm that they form annexure to this Agreement and that in signing, you also agree to Glofox's and Kisi's terms and conditions.

8.2. Direct Debit

8.2.1. By nominating to pay via direct debit in your membership details you:

8.2.1.1. authorise us to deduct from your nominated credit or debit account all fees and other charges for which you may be responsible under this Agreement.

- 8.2.2. Membership fees are paid in advance for services.
 - 8.2.3. You will continue to be debited as per this Agreement regardless of whether you are using our facilities or services at any given time.
 - 8.2.4. It is your responsibility to ensure that your banking details are correct and current. In the event that your account details change, you are required to provide written notice 14 days prior to your next scheduled debit.
 - 8.2.5. Where unsuccessful debits occur due to us not having received updated details within a sufficient timeframe, you may incur a rejection fee.
 - 8.2.6. If your payment is unsuccessful for any reason, we will attempt to contact you and send communication to you. We will also attempt to recover the unsuccessful payment plus the rejection fee prior to the next scheduled debit.
 - 8.2.7. If we cannot recover the unsuccessful payment plus the rejection fee, we will automatically add the amount to your next scheduled debit.
 - 8.2.8. Function One, at its sole discretion may terminate the Agreement at which time the full outstanding balance for the remainder of the minimum term or payments (including any current arrears) shall be due in full.
 - 8.2.9. Debits that are unsuccessful may be transferred to one of our preferred debt collection agencies for collection. We reserve the right to cancel your membership and you will be responsible for the payment of outstanding membership direct debits, bank fees and cancellation charges. You will also be responsible for and pay us for all costs incurred by us (including costs for which we may be contingently liable) in any attempt to collect any monies owed by you to us under this Agreement including but not limited to debt collection agent costs, repossession costs, location search costs, process server costs and solicitor costs on a solicitor/client basis.
 - 8.2.10. As a result of referral to our external collection agency, the details of your outstanding debt may be listed with a credit bureau.
 - 8.2.11. Should your membership be cancelled by us because of unsuccessful payments, and you wish to re-join, you must pay all outstanding fees out in full. You may be required to pay a joining fee before you are allowed to re-join as a member.
 - 8.2.12. Once periodic debit payments are initiated as per this Agreement, no notice of the debits will be issued to you.
 - 8.2.13. Receipts for direct debit payments made will be provided on request for periods of six or twelve months only.
- 8.3. Refunds
- 8.3.1. Except as provided in this Agreement all monies are non-refundable.

9. Concerns or Complaints

- 9.1. If you wish to raise any concerns or complaints regarding our services or facilities, we will acknowledge receipt of your concern within 7 days.
- 9.2. If you have a complaint and it cannot be resolved by us, you have the right to have the complaint referred to the Consumer Affairs or another relevant consumer body.

10. Changes to Agreement, Services, and Facilities

- 10.1. You acknowledge that we may in our sole discretion from time to time alter:
 - 10.1.1.our opening hours, facilities (including relocation), items of equipment or any of the products and services we offer or supply;
 - 10.1.2.our price list and your membership fees that apply after any fixed term or minimum term; or
 - 10.1.3.our policies or rules.
- 10.2. We review our membership dues and fees periodically and we reserve the right to change them. If we increase the membership dues and fees, we will provide at least 14 days prior notice of the increase. Following such notice, you authorise us to increase any direct debits to your credit card or bank account which you have authorised upon joining. If you do not wish to accept an increase, you may terminate this Agreement, noting full dues will remain payable.
- 10.3. We reserve the right to change your membership dues and fees in line with any government Goods and Services Tax rate changes.
- 10.4. The most up-to-date terms and conditions always apply. You can find copies on our website www.f1fitness.com.au.
- 10.5. If we reasonably consider that any change to the terms and conditions is likely to benefit you or be of no, or immaterial, detriment to you, we can make the change immediately and do not need to notify you.
- 10.6. For all other changes, we give you at least 14 days' notice of any changes, for instance by:
 - 10.6.1.publishing them in on our website; or
 - 10.6.2.placing a notice in the facility; or
 - 10.6.3.calling you or writing to the address (post or email) you last gave us.
- 10.7. All use of our facilities, services and products after the date specified in such notice will be subject to such altered Terms and Conditions or Rules and you will have been deemed to accept these variations.

11. Intellectual Property

- 11.1. No rights in relation to Function One's logo, trademarks or any other intellectual property rights associated with its business, techniques, exercise programs or classes are granted to you under this Agreement.

12. Severability

- 12.1. If a court finds that any part of any term of this Agreement (including these Terms) is or becomes illegal, void or unenforceable, that part is deleted, and this does not invalidate the rest of this Agreement. If we do not enforce our rights under this Agreement at any time, it does not mean that we may not do so on future occasions.

13. Applicable Law

- 13.1. The State and Federal law of where Function One is located applies to this Agreement.

14. Force Majeure

- 14.1. Function One will not be responsible for any delay in performing their obligations under these terms and conditions due to causes beyond reasonable control.

15. National Fitness Industry Code of Practice

- 15.1. If you would like to view the National Fitness Industry Code of Practice, please go to the Fitness Australia website <https://fitness.org.au>.

16. Covid-19 and other such infections

- 16.1. At all times we will comply with the state or territory law, restrictions and requirements in relation to COVID 19.

17. Contact Us

- 17.1. You can either provide a written request or complaint in person, or you can contact us using the details outlined below:

17.1.1. by letter: 52 High Street, Yea Victoria 3717

17.1.2. by email to: info@f1fitness.com.au

17.1.3. by phone: 0407 041 395

SCHEDULE 1

Memberships and Pricing

Minimum Term	Price
Week-to-Week	\$26.99
3 Months	\$300 \$25.00 per week
6 months	\$551.76 \$22.9 per week
12 Months	\$1039.48 \$19.99 per week

All memberships may be paid upfront or week to week. If the latter, payment will be automatically debited from your nominated bank account.

Other prices

Administration Fee	\$29.95
Casual Entry	\$15.00
Lost Key Tag	\$45.00
Cooling Off Cancellation Fee	Administration Fee as set out in this Schedule and the 1.5 weeks for each month remaining on membership.
Downgrade Fee	\$29.95
Penalty Fee	\$25.00

SCHEDULE 2



Gym Rules

1. Return weights and equipment after use.
2. Never Slam or drop weights.
3. Wipe and sanitize equipment after use.
4. Always have a gym towel when training.
5. No food or drinks (other than water).
6. No bags or loose items on gym floor.
7. Appropriate gym attire, clean clothes & athletic shoes. (No work boots, dress shoes or open toed shoes).
8. Be considerate of others.
9. Do not train if unwell or symptomatic.
10. If you're last to leave, lock ALL external doors.

